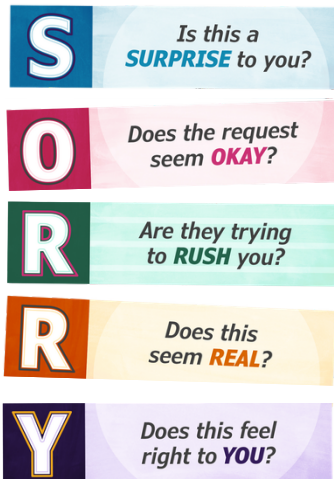


Module 4: Spotting Suspicious Emails

Let's practice together. Use the **SORRY Method** below to decide if this email is safe or a scam. **Is this email safe or a scam?** ☐ **Safe** ☐ **Scam**

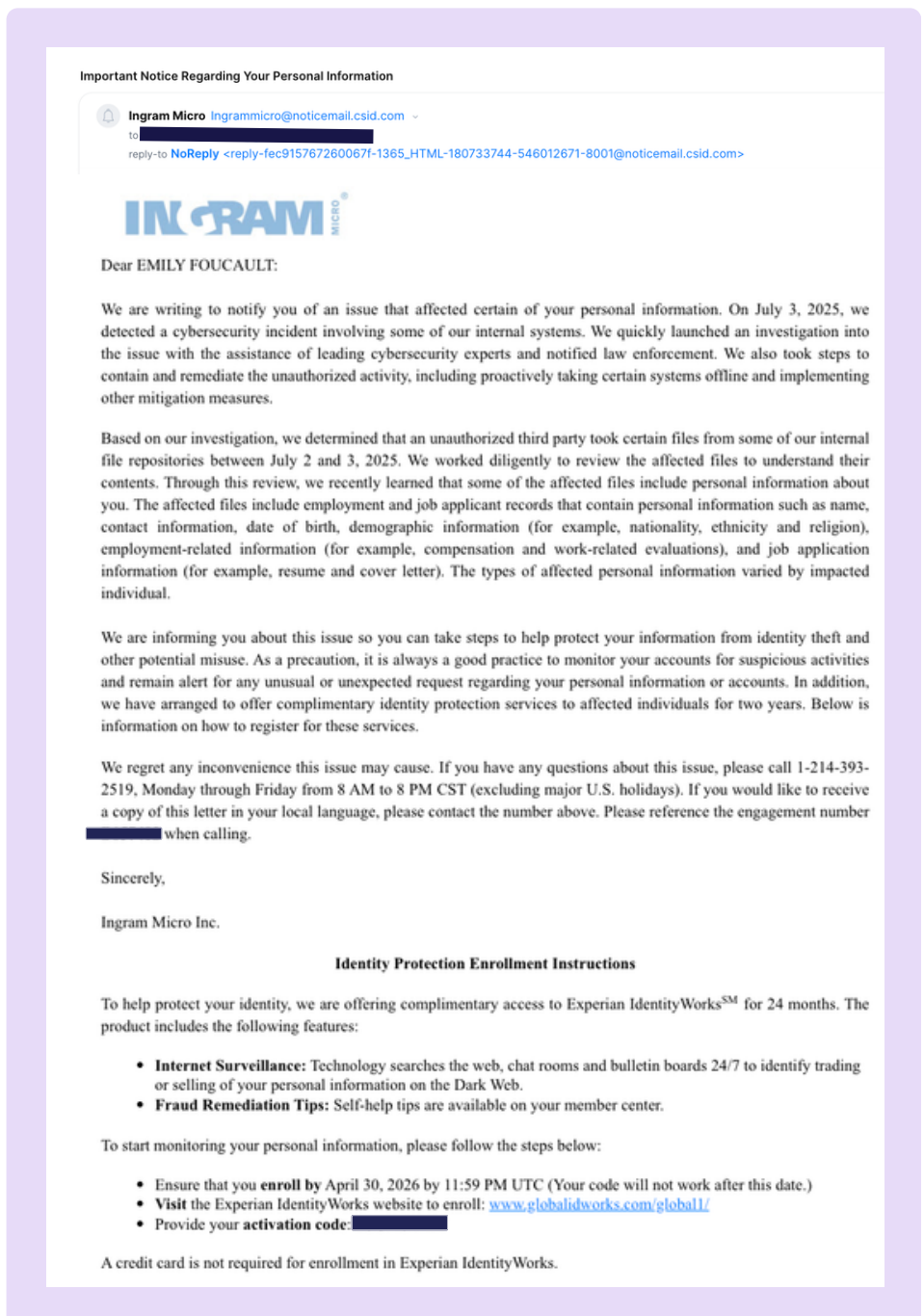
Narrative: You receive this email saying your personal information may have been involved in a data breach. You don't remember having an account with this company, but the message looks detailed and serious.



Use **SORRY** to guide your thinking:

- What stands out to you?
- Does anything feel urgent or unexpected?
- Would you click on any links in this email?

Why did you choose your answer?



Module 4: Spotting Suspicious Emails

Let's practice together. Use the **SORRY Method** below to decide if this email is safe or a scam. **Is this email safe or a scam?** ☐ **Safe** ☐ **Scam**

Narrative: You receive an email saying you've won a \$750 Amazon gift card. You haven't entered any contests recently, but the email looks exciting and official.

S Is this a **SURPRISE** to you?

O Does the request seem **OKAY**?

R Are they trying to **RUSH** you?

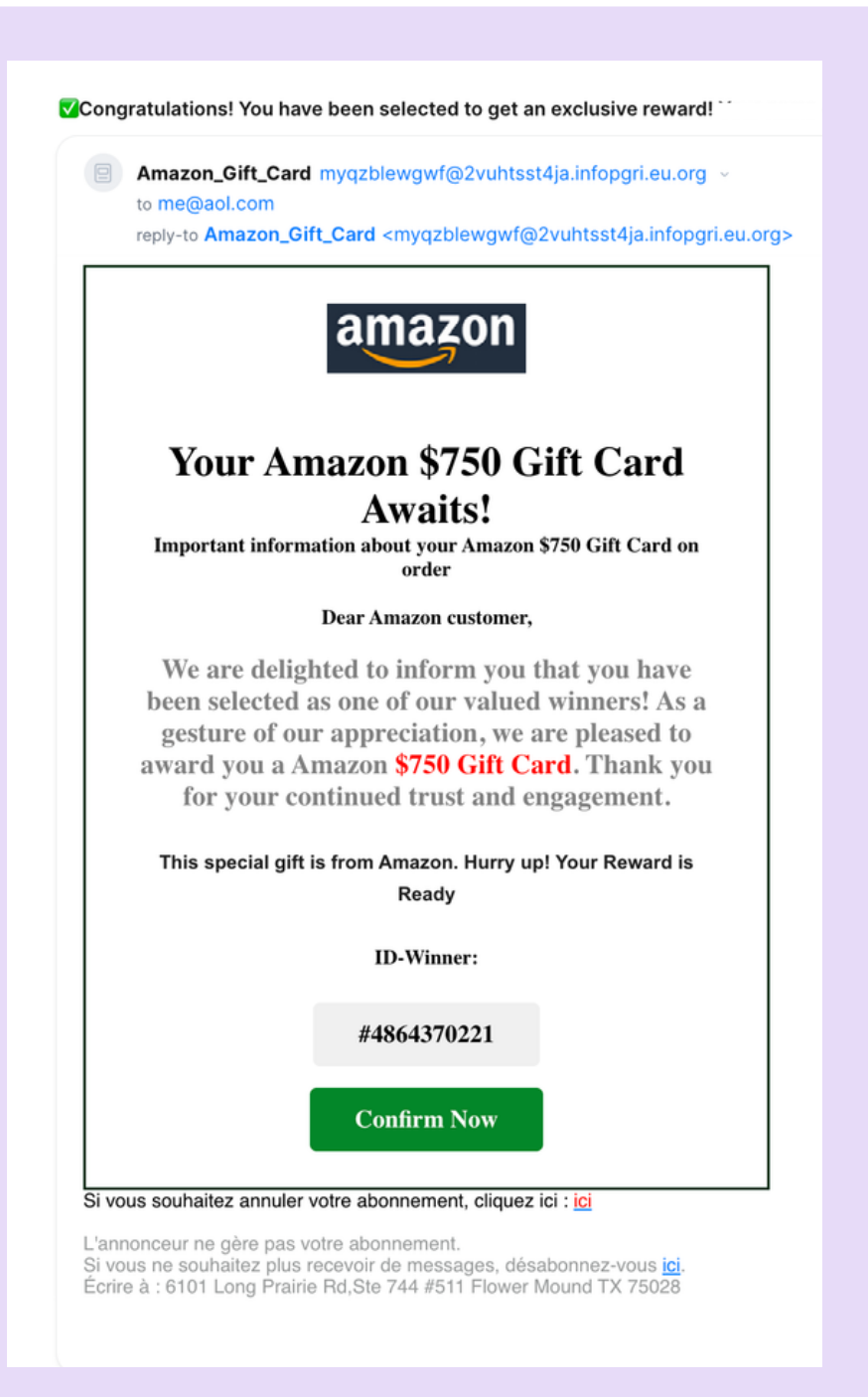
R Does this seem **REAL**?

Y Does this feel right to **YOU**?

Use **SORRY** to guide your thinking:

- What stands out to you?
- Does anything feel urgent or unexpected?
- Would you click on any links in this email?

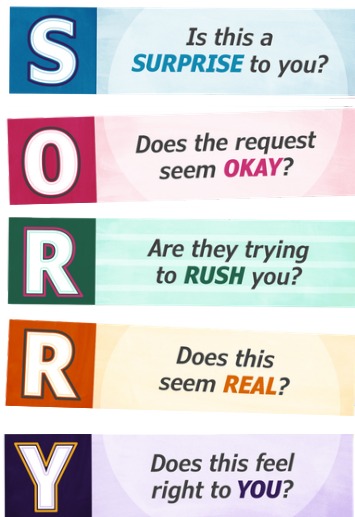
Why did you choose your answer?



Module 4: Spotting Suspicious Emails

Let's practice together. Use the **SORRY Method** below to decide if this email is safe or a scam. **Is this email safe or a scam?** ☐ **Safe** ☐ **Scam**

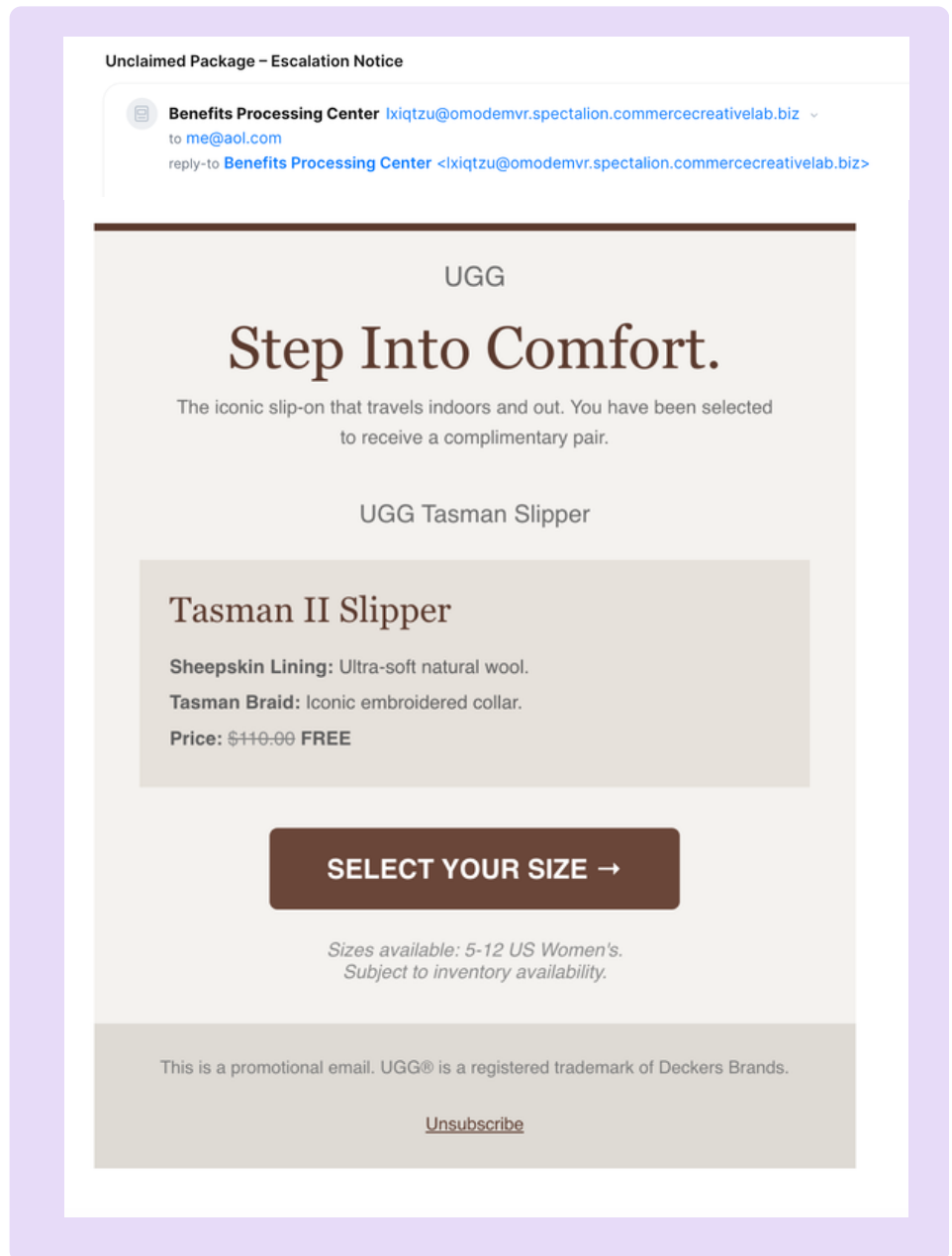
Narrative: You get this email offering a free pair of slippers. You may have browsed similar products online before, but you don't remember signing up for anything like this.



Use **SORRY** to guide your thinking:

- What stands out to you?
- Does anything feel urgent or unexpected?
- Would you click on any links in this email?

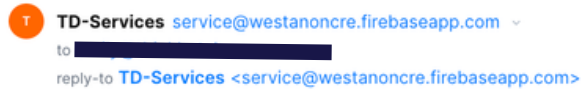
Why did you choose your answer?



Module 4: Spotting Suspicious Emails

Let's practice together. Use the **SORRY Method** below to decide if this email is safe or a scam. **Is this email safe or a scam?** ☐ **Safe** ☐ **Scam**

Narrative: You receive this message about a security update for your bank account. You do have a TD account, but you weren't expecting any alerts today.

 **TD-Services** service@westanoncre.firebaseio.com
to [REDACTED]
reply-to **TD-Services** <service@westanoncre.firebaseio.com>

Security Notification

We're contacting you regarding an important security update for your TD Canada Trust account.

Action Required: Please verify your account security settings to ensure continued protection of your financial information.

To maintain the highest level of security for your accounts and personal information, we require you to review and confirm your security settings.

Please take a moment to complete this important security update:

[Review Security Settings Now](#)

Important: This update helps us protect your accounts from unauthorized access and ensures your banking experience remains secure.

If you have any questions or concerns, please contact our Security Support team immediately at **1-866-222-3456**.

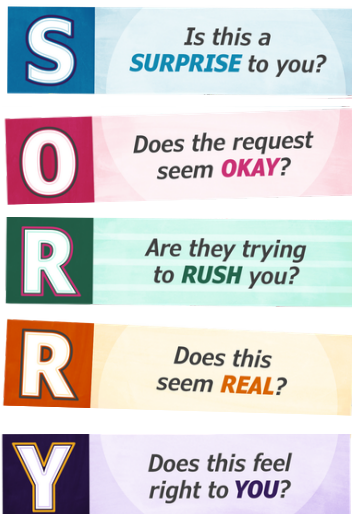
Thank you for banking with TD Canada Trust.

Sincerely,

TD Canada Trust Security Team

Please do not reply to this email. This mailbox is not monitored and you will not receive a response.

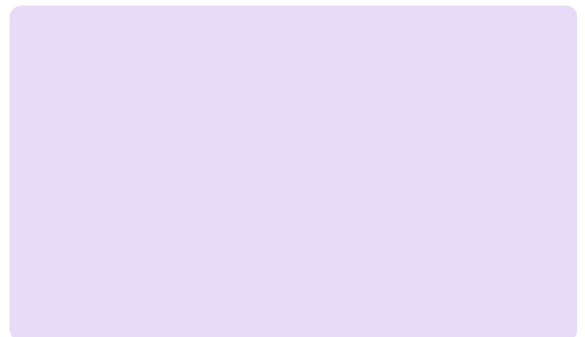
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Use **SORRY** to guide your thinking:

- What stands out to you?
- Does anything feel urgent or unexpected?
- Would you click on any links in this email?

Why did you choose your answer?

A large, empty light purple rectangular box intended for the user to write their reasoning for their choice.